

JARMA PVT LIMITED

Customer must ensure that (1) Booked goods be returned to Jarma within 7 days from issue of RMA No..

Returned Materials Authorisation (RMA) Form

Please send returned goods to: **Kalgin International Freight Services (NZ) Ltd, 8 Kingsford Smith Place,**

Airport Oaks, Auckland *ATTN: ABDUL GAFFAR*

Tel: +64 9 950 3513 Fax: +64 9 950 3514 E-mail address – sales@jarma.co.nz

Company Name:	Contact Name:	Customer Ref. No:	Date:	RMA Form can be downloaded from: http://www.jarma.co.nz
Company Address:				
Tel No:	Fax No:	Customer E-mail Address:		<p align="center">(Internal Use)</p> <ul style="list-style-type: none"> • RMA request received on: • RMA# faxed to Customer on:

Customer Input (Please Print) – (Note 1)

Jarma Input

#	Brand	Serial No.	Jarma Invoice No.	Fault Description	Type Of Return	RMA No.	Remark
	Stock Code				(Note 2)		
1					<input type="checkbox"/> RFW		
					<input type="checkbox"/> RFC		
2					<input type="checkbox"/> RFW		
					<input type="checkbox"/> RFC		
3					<input type="checkbox"/> RFW		
					<input type="checkbox"/> RFC		
4					<input type="checkbox"/> RFW		
					<input type="checkbox"/> RFC		

Note 1 (Special Notes to Customer)

- * Write the RMA number clearly on the packaging near the address label
- * Jarma Pvt Ltd reserves the right to charge a 15% restocking fee of the value of goods plus GST.
Freight will not be credited
- * For non faulty goods being returned, please do not mark the original packaging as this would make the product unsaleable and unacceptable for return.

Note 2 (Re. Warranty Status)

- * RFC – Return For Credit
- * RFW– Return For Warranty

Note 3 (Freight charges for delivery and return of RA goods)

- * Delivery to Jarma – Customer to pay * Return to Customer – Jarma to pay