

**JARMA PVT LIMITED**

Customer must ensure that (1) Booked goods be returned to Jarma within 7 days from issue of RMA No.~

**Returned Materials Authorisation (RMA) Form**

Please send returned goods to: **46 Lyttelton Ave, Forrest Hill, North Shore, Auckland**  
 Tel: +64 9 950 3513    Fax: +64 9 950 3514    E-mail address – [returns@jarma.co.nz](mailto:returns@jarma.co.nz)

Company Name:	Contact Name:	Customer Ref. No:	Date:	<b>RMA Form can be downloaded from: <a href="http://www.jarma.co.nz">http://www.jarma.co.nz</a></b>
Company Address:				<b>(Internal Use)</b> • RMA request received on:  • RMA# faxed to Customer on:
Tel No:	Fax No:	Customer E-mail Address:		

Customer Input (Please Print) – (Note 1)					Jarma Input		
#	Brand	Serial No.	Jarma Invoice No.	Fault Description	Type Of Return (Note 2)	RMA No.	Remark (Note 3)
	Stock Code						
1					<input type="checkbox"/> RFW <input type="checkbox"/> RFC		
2					<input type="checkbox"/> RFW <input type="checkbox"/> RFC		
3					<input type="checkbox"/> RFW <input type="checkbox"/> RFC		
4					<input type="checkbox"/> RFW <input type="checkbox"/> RFC		

**Note 1** ( Special Notes to Customer)

- \* Write the RMA number clearly on the packaging near the address label
- \* Jarma Pvt Ltd reserves the right to charge a 15% restocking fee of the value of goods plus GST.  
**Freight will not be credited**

\* For non faulty goods being returned, please do not mark the original packaging as this would make the product unsaleable and unacceptable for return.

**Note 2** (Re. Warranty Status)

- \* RFC – Return For Credit
- \* RFW– Return For Warranty

**Note 3** ( Freight charges for delivery and return of RA goods )

- \* Delivery to Jarma – Customer to pay    \* Return to Customer – Jarma to pay

**Auckland:**

PO Box 303134, North Harbour, North Shore, Auckland..  
 Tel: +649 950 3513    RA Fax: +649 950 3514